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# Assessment of Factors Associated with Low Adherence to Pharmacotherapy in Elderly Patients

#### Naveen Thekkemelathil Roy<sup>1</sup>, Manjusha Sajith<sup>1</sup>, Madhu Pankaj Bansode<sup>2</sup>

<sup>1</sup>Department of Clinical Pharmacy, Bharati Vidyapeeth Deemed University, Poona College of Pharmacy, Pune, Maharashtra, INDIA. <sup>2</sup>Department of General Medicine, Bharati Hospital and Research centre, Pune, Maharashtra, INDIA.

#### ABSTRACT

Objective: To assess factors associated with low adherence to pharmacotherapy in elderly patients. Methods: A prospective cross sectional observational study was conducted in Bharati Hospital and Research Centre, Pune over a period of 6 months. A total of 240 Elderly patients (≥60 years), taking 4 or more medications daily for any medical illness or illnesses were enrolled in the study. The details like age, gender, educational and employment status, physical activity, social history, past medical and medication history, current medications were noted in self pre designed patient pro forma. The medication adherence was assessed by using Brief Medication Questionnaire (BMQ). Results: The assessment of the patient's responses to the four scale BMQ showed that out of 240 patients, only 5.8% patients were adherent in regimen scale, 60% were adherent in belief scale, 15% were adherent in recall scale and 37.5% were adherent in access scale. Complexity of medication regimen (74.1%) was the main barrier to medication adherence. More than half of patients were unable to name their medications (68.3%). The main reason for non adherence would be related to patient related factors such as lack of knowledge about the disease (63.3%), inadequate knowledge regarding therapy (60%), taking so many pills at the same time (51.7%), forgetfulness (50.84%), difficulty in remembering to take all the pills (48.3%) and difficulty on refilling in time

(20.0%). **Conclusion:** Various factors associated with medication nonadherence were complexity of medication regimen, lack of knowledge about the disease and therapy, difficulty in remembering to take medications and taking so many pills at the same time.

**Key words:** Brief medication questionnaire, Factors associated with medication non-adherence.

**Key message:** Adherence to prescribed medication regimens is difficult for all patients and particularly challenging for the elderly. This is because non-adherence is less easily detected and harder to resolve in elderly than in younger people. Therefore the purpose of our study was to identify the factors related to low adherence to medications in elderly patients.

#### Correspondence :

**Mrs. Manjusha Sajith**, Poona College of Pharmacy, Bharati Vidyapeeth Deemed University, Pune, Maharashtra.

Phone no: 9730080959 Email: manjusaji1@yahoo.com DOI: 10.5530/jyp.2017.9.53

# INTRODUCTION

Medication use is ubiquitous among elderly people. According to surveys, 90% of elderly use one or more prescription medications per week, 41% of older adults take five or more medications and 12% use 10 or more medications per week.<sup>1</sup>

Adherence is a multifactorial phenomenon and varies from population to population. Factors such as age, gender, socioeconomic status and level of disease severity, complexity of prescribed medications, social acceptance, pooor patient related relationships, cost, forgetfulness and presence of psychological problems have all been shown to affect the adherence in various populations.<sup>2</sup> Medication nonadherence is the multifaceted problem, responsible for increasing the important medical and public health issues like worsened therapeutic outcome, higher hospitalization rates, and increased health care costs.<sup>3</sup> It is common for elderly people to be treated for different health conditions simultaneously, and this can result in a complex medication regime. As well as presenting pharmacological risks, poly pharmacy, defined as simultaneous and chronic use of multiple medications, predisposes those practicing it to low adherence.

Many factors may influence medication compliance in elderly population, including unclear instructions, inadequate patient education, lack of patient involvement in the treatment plan, medication cost, side effects and the complexity of the dosing regimen. Many studies have shown that most of the elderly people do not take their medications at the right time or in the right amount because of complicating factors such as the number of medications prescribed and the number of providers seen for multiple health problems, as well as other physical and cognitive challenges the elderly face. Lack of knowledge of their illnesses and the role medicines play in their long-term management can lead to intentional medication non-adherence.

Strong evidence shows that elderly patients with chronic illnesses have difficulty adhering to their recommended medication regimen. To improve medication adherence, the multi-factorial causes of decreased adherence must be understood. The multifactorial nature of poor medication adherence implies that only a sustained, coordinated effort will ensure optimal medication adherence and realization of the full benefits of current therapies. Therefore the purpose of our study is to identify the factors related to low adherence to medications in elderly patients.

# **METHODS AND MATERIALS**

A prospective cross sectional observational study was conducted in Outpatient clinic of Bharati Hospital and Research Centre, Pune over a period of 6 months to assess factors associated with low adherence to pharmacotherapy in elderly patients. A total of 240 Elderly patients ( $\geq$ 60 years), taking 4 or more chronic medications daily for any medical illness were enrolled in the study. Elderly Patients with assisted living or nursing home residents and those with terminal medical conditions were excluded from the study. Ethical approval was obtained for the

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Sc	reen		Scoring
Regimen Screen			
Did R fail to list the prescribed drug in the initial (spor	ntaneous) report?		1=yes 0=no
Did R stop or interrupt therapy due to a late refill or ot	her reason?		1=yes 0=no
Did R report any missed days or doses?			1=yes 0=no
Did R reduce or cut down the prescribed amount per d	lose?		1=yes 0=no
Did R take any extra doses or more medication than pr	rescribed?		1=yes 0=no
Did R report "don't know" in response to any questions	s?		1=yes 0=no
Did R refuse to answer any questions?			1=yes 0=no
Belief Screen			
Did R report "not well" or "don't know" as the answer for how well the medication work for him/her?			1=yes 0=no
Did R name the prescribed drug as a drug that bothers	him/her?		
			1=yes 0=no
Recall Screen			
Did R receive a multiple dose regimen (2 or more times	s/day)?		1=yes 0=no
Did R report "very hard" or "somewhat hard" in respor the pills?	nse to how hard is it for him/	her to remember to take all	1=yes 0=no
Access Screen	Very hard	Somewhat hard	Not hard at all
(score)	1	1	0
Read the print on the bottle			
Open or close the medicine bottle			
Remember to take all the pills			
Get your refills in time			
Take so many pills at the same time			

#### Scoring procedure for BMO<sup>4</sup> Screens

Note: Score of  $\geq 1$  indicates positive screen for potential non adherence.

R- respondent/patient

study from the Institutional Ethics Committee of Bharati Medical College & Research centre, Pune. Patient's informed consent was taken for the study. The patient details like age, gender, educational and employment status, physical activity, social history, past medical and medication history and current medications were noted in self pre designed patient pro forma. The medication adherence was assessed by using Brief Medication Questionnaire (BMQ) developed by Bonnie L. Svarstad.4 BMQ consists of four sub-scales (regimen, beliefs, recalls and access screens). The tool includes 5-items regimen screen that asks patients how they took each medication in the past week, a 2-items belief screen that asks about drug effects and bothersome features, a 2-items recall screen about potential difficulties remembering and a 2-item access screen which evaluates the patient difficulty in buying and re-filling their medications in time. Scoring for BMQ is according to the number of positive response. Factors associated with non adherence were determined by five sets of factors by WHO such as social and economic, health care system, condition-related, therapy-related and patient-related. The data gathered were analysed.

### RESULTS

A total of 240 patients were enrolled after the consideration of the inclusion criteria. Table 1 indicates Socio demographic characteristics and health status of elderly patients in which total distribution of patients with respect to age group showed that the highest numbers of patients were observed in age group of 60-70 years (61.7 %). Out of 240 patients, 60% were male, 81.7% were married, 49.1% were unemployed, 15.8% patients were illiterates and 35.0% patients were having social habits. 92.5% patients were found to be having more than one disease and 62.5% patients were consumers of 4-6 drugs per day.

Figure 1 lists the chronic diseases reported in elderly patients. The common conditions among elderly were cardiovascular diseases (11.67%), endocrine disorders (5.83) and central nervous system disorder (4.17%). The number of patients with diabetes and coexisting cardiovascular diseases was high (73.3%).

Most of the elderly people have multiple medical conditions which require multiple medications for the proper management. Figure 2 represents the prescription pattern of drugs in elderly patients, which showed Anti hypertensives were the mostly prescribed drug (89.1%), followed by Anti diabetics (83.3%) and Anti hyperlipidemic drugs (65.0%). The assessment of the patient's responses to the four scale Brief Medication Questionnaire showed that out of 240 patients, 94.1% patients had non adherence in regimen screen, 40.8% had non adherence in belief screen, 85.0% patients had non adherence in recall screen and 62.5% patients had non adherence in access screen (Figure 3).

Out of 240 patients, more than half of patients were unable to name their medications (68.3%). The number of patients who reported that they missed their medications was high (54.1%). Furthermore, 31.7% patients responded that they did not know how well their medications worked for them and the number of patients who said that their medications bothered them was less (7.5%). Out of 240 patients, 20.0% reported that they had difficulty to get their refill in time and 28.3% reported that it was hard for them to read the print on the container. (Table 2).

A multitude of reasons contribute to medication non adherence in elderly patients. Table 3 summarise the factors affecting medication adherence in elderly patients which showed that out of 240 patients, more than half of the patients (74.1%) reported that they have difficulty in their dosage regimen and 52.5% patients had long duration of treatment period. 13.3% have indicated that it was at least somewhat hard to pay for







Figure 2: Prescription pattern of drugs in elderly patients.



Figure 3: Distribution of medication non adherence in elderly patients by BMQ scale.

their medications. The main reason for non adherence would be related to patient related factors such as lack of knowledge about the disease (63.3%), inadequate knowledge regarding therapy (60.0%), forgetfulness (50.84%), being busy (22.5%). 51.7% patients reported that taking various medicines at the same time was inconvenient, Nearly half of the patients (48.3%) have agreed that it was at least somewhat hard to remember all the medications.

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Characteristics	Number of patients	Percentage (%)
Age (in years)		
60-65	74	30.9
65-70	74	30.9
70-75	62	25.9
75-80	14	5.9
80-85	12	5.0
> 85	4	1.7
Gender		
Male	144	60.0
Female	96	40.0
Marital Status		
Married	196	81.7
Unmarried	4	1.7
Widowed	40	16.7
Education level		
Illiterate	38	15.8
Primary school	16	6.6
High school	42	17.5
Higher secondary school	40	16.6
Graduate	70	29.1
Post graduate	34	14.1
Social Habits		
Smokers	6	2.5
Alcoholic	44	18.3
Tobacco	2	0.8
Alcohol + smoking	16	6.6
Mishri	16	6.6
No social habits	156	65.0
Employment status		
Retired	102	42.5
Unemployed	118	49.1
Business	12	5.0
Employed	8	3.3
Number of diseases		
1	18	7.5
2	148	61.6
3	62	25.8
4	12	5.0
Number of drugs		
4-6	150	62.5
6-8	60	25.0
8-10	18	7.5
>10	12	5.0
Frequency of use of medical services		
Once in Six months	98	40.8
Twice in Six months	44	18.3
Once in a year	90	37.5
Not keeping appointment time	8	3.3

#### Table 2: Description of the issues covered in the domains of BMQ

Questions	Number of patients	Percentage (%)
Regimen screen		
Failed to list the prescribed drugs in the initial report	164	68.3
Reported missed days/dose of treatment	130	54.1
Reduce or cut down the prescribed amount per dose	28	11.6
Belief screen		
Reported the medication effectiveness "not well" or "don't know"	76	31.6
Reported the medication has caused a bothersome effect	18	7.5
Recall screen		
Received a multiple dose regimen	178	74.1
Reported difficulty in remembering to take medications	116	48.3
Access screen		
Reported difficulties in reading what was written on the packet	68	28.3
Reported difficulty in obtaining the medications on time	48	20.0
Reported difficulties in taking various medicine at the same time	124	51.7

#### Table 3: Factors affecting medication adherence in elderly patients

Sr.No:	Factors	Number of Patients	Percentage (%)
1	SOCIAL AND ECONOMIC		
	Cost of medication too expensive	32	13.3
	Illiterate	38	15.8
2	THERAPY RELATED		
	Complexity of medication regimen	178	74.1
	No of medications / too much medications	126	52.5
	Side effects	18	7.5
	Long duration of treatment period	126	52.5
3	PATIENT RELATED		
	Lack of knowledge about the disease	152	63.3
	Inadequate knowledge regarding therapy	144	60.0
	Remember to take all the pills	116	48.3
	Take so many pills at the same time	124	51.7
	Difficulty on refilling in time	48	20.0
	Forgetfulness	86	35.8
	Being busy	18	7.5
	Forgetfulness + Being busy	36	15.0
	Decision to omit	24	10.0
	When felt worse / bad	28	11.7
	Alcohol	60	25.0

### DISCUSSION

The geriatric population is on the rise worldwide. This population is vulnerable to many diseases and medication noncompliance. Medication non adherence lowers treatment effectiveness, and is thus a very important problem in the management of patients with chronic diseases requiring long term treatments. We undertook this study in order to understand the factors associated with low adherence to pharmacotherapy in elderly patients.

Age has an important influence on the incidence of diseases in elderly. In this study, highest incidence of chronic diseases occurred among those aged 60-70yrs (61.7%). This was similar to another study conducted in Bangalore where most of the patients were in the age group of 65-70yrs (79.24%).<sup>5</sup> Males (60%) were predominated in this study population, which was in agreement with the results of other studies conducted in India<sup>6</sup> and United States.<sup>7</sup> The reason for this might be smoking, alcoholic habits and other lifestyle changes that are seen more commonly in males and these factors have effect on health and chronic diseases. In the employment status, the unemployed patients had more prevalence with 49.17% than employed with 8.33% which was similar to other study.<sup>8</sup> The number of patients having social habits in this study was 35% which was similar to another study conducted in Israel.<sup>9</sup> Majority of the study population were married and graduates.

In this study, a total of 954 drug formulations were prescribed to 240 patients for different diseases. 4-6 drugs were prescribed for most patients (62.5%) followed by >6 drugs (25%), whereas a study conducted<sup>5</sup> reported that 5-8 drugs were prescribed for most patients (46.22%) followed by >8 drugs (42.45%). In our study, the number of patients with diabetes and coexisting cardiovascular diseases were high (73.33%). This resembles to anot her study conducted.<sup>10</sup> In this study, Anti hypertensives were the most commonly used prescription drugs (89.1%). This was consistent with the findings reported.<sup>11,12</sup> The use of Ant diabetics were high in this study (83.3%) as compared to others who reported the use ranging 40%.<sup>13</sup> A total of 111 (92.5%) patients suffered from co-morbid conditions which were similar to another study conducted in pune.<sup>8,14</sup>

Adherence to medications have always been a problem among elderly patients. As elderly people are prone to multiple comorbidities, they are at higher risk of polypharmacy and therefore may present with higher risk of non adherence to medications compared to the younger population. Medication non-adherence lowers the effectiveness of treatments and raises medical costs. There are many different methods for assessing adherence to medications such as patient questionnaires, self-reports, pill counts, assessment of the patient's clinical response, measurement of physiological markers and patient diaries. Although many methods have been used in clinical practise to measure adherence, self-reports of the taken medication is the most reasonable, accurate and ideal to an Indian setup because it promotes a candid exchange between the treating clinician and the treated patient.<sup>15</sup>

In this study, medication adherence was assessed by Brief Medication Questionnaire (BMQ).<sup>4</sup> It is more sensitive in identifying and diagnosing adherence problems. It consist of four subscales (regimen, belief, recall and access screens). The higher the score in each aspect indicates an increased potential for adherence problems whereas a negative screen indicates that there was decreased non adherence.

The analysis of Brief Medication Questionnaire showed that the patient were more adherent in Belief screen compared to other screens and most of the patients were non adherent in Regimen and Recall screens. The effect of medications depends on the efficacy and the patient adherence to the intended regimen. Adherence with medication regimens is essential for attaining maximal therapeutic benefits.<sup>16</sup> In Regimen screen, the main factor for non adherence was missed dose of treatment (54.16%).

In Recall screen, the two main obstacles reported by elderly patients were multiple dose regimen and difficulty in remembering to take medications which was found to be 74.16% and 48.33%. These was similar to another study, "Factors associated with low adherence to medications in older adults" conducted.<sup>17</sup>

The adherence rate of 29.58% in this study was lower than adherence rate of 42.6% reported in another study conducted by AL-Hajje A *et al.*<sup>18</sup> In a study conducted by Ahmed *et al*<sup>10</sup>, the number of patients who reported that they missed their medication was 76.3%, the number of patients who had a concern or doubt when asked how well the medications worked for them was 54.3% and the number of patients who said that their medications have bothered them was 16%, which were high compared to our study.

In this study, nearly half of the patients (48.3%) have agreed that it was somewhat hard to remember all the medications, which was consistent with a previous study.<sup>19</sup> Studies have shown that older adults skip doses, reduce doses or do not get prescriptions filled because they cannot afford to pay for medications. 13.3% have indicated that it was somewhat hard to pay for their medications, which complies with another study.<sup>20</sup> 20% reported that they had difficulty to get their refill in time, however this was in contrast with a previous study.<sup>21</sup> Our study confirmed that a complicated drug regimen is an important risk factor associated with drug non adherence which is because, more than half of the patients (74.1%) had difficulty in their dosage regimen which was remarkably high.

Other patient related factors causing non adherence includes forgetfulness, nature of work and busy schedule. A study identified, forgetfulness (16.19%) and being busy (13.33%), as some of the reasons why some patients do not take their medications as prescribed, which when compared with our study was found to be more.<sup>8</sup> The therapy related factor that influences medication adherence is multiple medications needed throughout the day (52.5%).<sup>22</sup> Also patients who did not have adequate knowledge about their medication regimen were more likely to be non adherent.<sup>23</sup> Many patients consciously choose not to fill a prescription or not to take their medicines as prescribed. These choices are influenced by a number of factors related to patient's experiences, perceptions and understanding about their disease and can include perceptions about the nature and severity of their illness, denial of illness and the need to take medicines, the assumption that once the symptoms improve or when feel better, they can discontinue the use of medicines, fear of side effects.

### CONCLUSION

In conclusion, our study reveals that most of the patients were non adherent to Regimen and Recall screens. Various factors of medication nonadherence were complexity of medication regimen, lack of knowledge about the disease and therapy, difficulty in remembering to take medications, taking so many pills at the same time, missed dose of treatment.

Based on our study, following recommendations could improve drug adherence among the elderly patients such as the physicians and pharmacists improving on the areas of patient education and medication counselling, prescriptions should be simplified as far as possible and among those who have difficulties with drug adherence, packing medication and the use of medication boxes could be helpful.

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# **CONFLICT OF INTEREST**

No conflict of interest are declared.

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